



Financial Services Tribunal

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Notice re: Coronavirus (COVID-19) – Updated September 01, 2021

With the end of the public health emergency related to COVID-19, the Financial Services Tribunal is pleased to work toward operations in the “new normal”. In this “new normal”, the Tribunal recognizes the ongoing concerns related to COVID-19, and continues to operate in a way that encourages safety for its members, staff, and the public.

In particular, the Tribunal is operating at a reduced in-office capacity, and is working toward all staff being able to return to the office, with more remote work options available. Further, the Tribunal is generally encouraging notices of appeal and submissions to be filed electronically where possible and appropriate.

The Board will continue to monitor public health recommendations and adjust its operations to best serve those involved in appeals, as well as the larger public. Those with questions or concerns about any specific appeal are encouraged to contact the Board’s Registrar at **(250) 387- 3464** or FinancialServicesTribunal@gov.bc.ca.

I wish to thank the public and our staff for their ongoing patience and flexibility as we continue to deal with the risks associated with COVID-19. The Board remains committed to providing its public service to the best of its ability in these challenging circumstances.

Yours Truly,

A handwritten signature in cursive script that reads "George Hungerford".

George Hungerford
Chair, Financial Services Tribunal